

**MINUTES OF MEETING
BOARD OF COMMISSIONERS
CALCASIEU CAMERON HOSPITAL SERVICE DISTRICT
d/b/a WEST CALCASIEU CAMERON HOSPITAL
TUESDAY, MARCH 24, 2026
12:00 p.m - BOARD ROOM**

A regular meeting of the Board of Commissioners of Calcasieu Cameron Hospital Service District d/b/a West Calcasieu Cameron Hospital was held on Tuesday, March 24, 2026, in the hospital board room. Mr. Bob Davidson called the meeting to order at 12:00 p.m. Mr. Bobby LeTard led the group in prayer.

COMMISSIONERS PRESENT: Bob Davidson; Bobby LeTard; Mark McMurry; Cecil Sanner; Ellis Hassien

COMMISSIONERS ABSENT: None

OTHERS PRESENT: Janie Fruge'; Jobie James; Dondra Zaunbrecher; Christi Kingsley; Matthew Welsh; Thea Tran; JW Peloquin; Lance Duhon; Dr. Ashley Mullins

GUESTS PRESENT: Charles Mullin

Mrs. Christi Kingsley announced that Charles Mullin was the recipient of the February CEO Shining Star Award.

Mrs. Janie Fruge', Mrs. Christi Kingsley, and Mrs. Jobie James presented on Emerging Trends in Primary Care, highlighting key shifts that are reshaping how healthcare is delivered and accessed. The presentation focused on seven major trends:

1. Accountable Care Organization (ACO) Participation – Emphasizes coordinated care among providers to improve patient outcomes while reducing healthcare costs through shared accountability.
2. Telehealth & Virtual Visits – Expands access to care for a wide range of conditions through remote consultations, bypassing traditional brick-and-mortar settings.
3. Nurse Practitioner Clinics – Demonstrates the growing role of nurse practitioners, particularly in underserved areas, offering accessible and cost-effective primary care.
4. Concierge Medicine – A membership-based model where patients pay a fee for enhanced access to personalized care, longer visits, and more direct communication with providers.
5. Urgent Care as Primary Care – Reflects the increasing use of urgent care centers for routine healthcare needs, offering extended hours and walk-in convenience.
6. Self-funded Health Plans – Employers pay providers a per-member-per-month fee to manage the health of their covered populations.
7. Ambient Listening and Digital Patient Engagement Tools (AI) – Incorporates technologies such as mobile health apps, remote monitoring, and artificial intelligence (AI) to enhance early intervention, patient engagement/satisfaction, and adherence to

Care plans.

Mr. Davidson presented the minutes from the February 24, 2026, meeting of the Board of Commissioners for approval. Mr. Bobby LeTard motioned to approve the minutes as presented. Mr. Ellis Hassien seconded the motion. The motion passed unanimously by voice vote. The next meeting of the WCCB Board of Commissioners is scheduled for April 28, 2026. The Doctor's Day luncheon is scheduled for March 26, 2026. The Mac Burns Golf Tournament is scheduled for April 10, 2026, and the Employee Awards Banquet is scheduled for April 24, 2026. That concluded the Chairperson's Report.

Mrs. Frugé presented the Chief Executive Officer's report. She reminded the group that a Community Health Needs Assessment (CHNA) is conducted every three years to evaluate the health needs of the population and guide strategic planning. She noted that the organization will begin the next assessment process in early April. This effort will help identify priority health concerns, allocate resources effectively, and ensure that services are aligned with community needs. Mrs. Janie Fruge' also provided an update on current legislative activity, specifically discussing two bills being considered during the legislative session—SB 212 and SB 366. She explained that these bills relate to potential changes in medical malpractice laws, including adjustments to the medical malpractice cap, which limits the amount of damages that can be awarded in malpractice cases. Additionally, she noted that the legislation addresses aspects of the Medical Review Panel process, which is used to evaluate malpractice claims before they proceed to court. Proposed changes could increase the cost of malpractice insurance and negatively affect recruitment and retention of providers. Mrs. Fruge' emphasized that these legislative developments could have significant implications for providers, healthcare organizations, and patient access to care, underscoring the importance of staying informed and engaged with ongoing policy changes. That concluded the CEO report.

Mrs. Jobie James, Chief Financial Officer, presented the hospital's financial reports for the period through February 28, 2026, compared with 2025. She reported a cash balance of \$33,782,483.00, compared with \$29,489,287.00 in January. Contributing factors include receipt of maintenance tax funds and directed payments. Net Income for February was \$55,690.00 compared to (\$437,588.00) at this time last year. Our current assets-to-liabilities ratio is 5. Mrs. James continued by reporting that Census Days were 512 compared to 559 this time last year. There were 1,858 ER visits, 228 surgeries, 25 deliveries, and 588 FTE's. That concluded the Financial Report.

Mr. JW Peloquin then gave a Facilities Report, beginning with an update on the Vinton Clinic. He reported that the clinic has received LDH approval and licensing to provide X-ray services. These services are now available to clinic patients, and community outreach meetings are scheduled for the upcoming week. He then reported on the recent Denali upgrade, noting that overall the upgrade went well. He concluded by stating that the Sulphur Diagnostic Center Parking Lot project has been completed and the lot is now in use. That concluded the Facilities Report.

Mrs. Thea Tran presented the Patient Care Report, beginning with an Emergency Department Patient Experience Report and a 90-Day Rapid Cycle Improvement Plan. The goal of this initiative is to improve overall patient satisfaction scores through targeted rounding,

increased staff engagement, enhanced communication strategies, and consistent leadership visibility. The plan is structured in a three-phase approach to ensure measurable progress and sustained improvement over time. That concluded the Patient Care Report.

Mrs. Tran continued with the High Reliability Excellence: Elevating Patient Safety & Quality, Compliance Report. She explained that 26 performance indicators will be monitored across key areas, including infection prevention and control, prevention of patient falls and safety events, medication safety, prevention of adverse events, and CMS hospital-acquired condition rates. The organization will place an increased focus on process improvement, including conducting quarterly gap analyses to identify areas for improvement, address performance gaps, and implement corrective actions to strengthen patient safety and quality outcomes. Mrs. Tran also presented the 2025 Patient Safety Plan Evaluation and introduced the 2026 Patient Safety Plan, outlining key goals and priorities. She noted that the 2026 plan will shift from general safety tasks to National Performance Goals (NPGs) that emphasize clinical outcomes and value-based results. Priority focus areas include:

- Stroke Care: “Time is Brain” Optimization
- Opioid Utilization and Stewardship
- Maternal Health Outcomes

These priorities reflect a strategic move toward improving measurable patient outcomes, enhancing quality of care, and aligning with national standards and value-based care initiatives. There was a motion by Mr. Mark McMurry, seconded by Mr. Cecil Sanner to approve the 2025 Patient Safety Plan Evaluation and 2026 Patient Safety Plan, Goals and Priorities, as submitted. The motion passed unanimously by voice vote.

Mr. Matthew Welsh presented the Marketing/Foundation Report, beginning with an update on the Mac Burns Golf Tournament. He reported that CITGO has committed as the title sponsor for the event. To date, \$20,000.00 has been raised, and 17 teams have registered. That concluded the Marketing/Foundation/Community Impact Report.

Mr. Ellis Hassien motioned to approve and accept the Medical Staff appointments, re-appointments, resignations, privileges, FPPE, and officers as submitted by the Medical Executive Committee. Mr. Mark McMurry seconded the motion. The motion passed unanimously by voice vote.

Capital Requests were submitted as follows:

1. Sleeper Couches for Maternal Child (3): \$11,821.00
There was a motion by Mr. Bobby LeTard, seconded by Mr. Ellis Hassien to approve the purchase of 3 Sleeper Couches for Maternal Child for \$11,821.00.
The motion passed unanimously by voice vote.

Mr. Bobby LeTard made a motion at 1:00 p.m., seconded by Mr. Mark McMurry, to enter into Executive Session for the purposes of strategic planning and marketing pursuant to Louisiana Revised Statute 46:1073, and for personnel matters and prospective litigation pursuant to Louisiana Revised Statutes 42:6 and 42:6.1. The motion passed unanimously by voice vote.

Mr. Mark McMurry motioned at 1:08 p.m. to return to Open Session. Mr. Cecil Sanner seconded the motion. The motion passed unanimously by voice vote. The Chair announced that no action was taken during the Executive Session.

With no further business to come before the board, Mr. Ellis Hassien motioned to adjourn the meeting, seconded by Mr. Cecil Sanner. The motion passed unanimously by voice vote. The meeting was adjourned at 1:08 p.m.

Chairman of the Board

Secretary of the Board