

**MINUTES OF MEETING
BOARD OF COMMISSIONERS
CALCASIEU CAMERON HOSPITAL SERVICE DISTRICT
d/b/a WEST CALCASIEU CAMERON HOSPITAL
TUESDAY, FEBRUARY 24, 2026
12:00 p.m - BOARD ROOM**

A regular meeting of the Board of Commissioners of Calcasieu Cameron Hospital Service District d/b/a West Calcasieu Cameron Hospital was held on Tuesday, February 24, 2026, in the hospital board room. Mr. Bob Davidson called the meeting to order at 12:00 p.m. Mr. McMurry led the group in prayer.

COMMISSIONERS PRESENT: Bob Davidson; Bobby LeTard; Mark McMurry; Cecil Sanner; Ellis Hassien

COMMISSIONERS ABSENT: None

OTHERS PRESENT: Janie Fruge'; Jobie James; Dondra Zaunbrecher; Christi Kingsley; Matthew Welsh; Thea Tran; JW Peloquin; Lance Duhon; Mike Klenke; Dr. Ashley Mullins

GUESTS PRESENT: Gage Griffin

Mrs. Janie Fruge' announced that Lance Duhon was the recipient of the January CEO Shining Star Award.

Mrs. Jobie James provided an educational presentation on Revenue Cycle, focusing on charges and reimbursement. She reviewed how net revenue is determined, including an explanation of gross charges and the chargemaster. Mrs. James also outlined how reimbursement is calculated across various payer sources, including government payers, commercial insurance, and self-pay. Additionally, she explained how net revenue is reflected on the organization's income statement and presented a comparison demonstrating how payment amounts can vary for the same service.

Mr. Davidson presented the minutes from the January 27, 2026, meeting of the Board of Commissioners for approval. Mr. Mark McMurry motioned to approve the minutes as presented. Mr. Bobby LeTard seconded the motion. The motion passed unanimously by voice vote. The next meeting of the WCCH Board of Commissioners is scheduled for March 24, 2026. The Doctor's Day luncheon is scheduled for March 26, 2026. That concluded the Chairperson's Report.

Mrs. Frugé presented the Chief Executive Officer's report. She provided an update on the LHA Winter Symposium she and Christi Kingsley recently attended, highlighting the event's strong networking opportunities and the insights relevant to strategic planning initiatives. That concluded the CEO report.

Mrs. Jobie James, Chief Financial Officer, presented the Financial Reports for the hospital through January 31, 2026, comparing to 2025. She reported a balance of \$29,489,287.00 in cash, compared to \$19,182,021.00 in December. Contributing factors include receipt of physician-directed payments and maintenance tax, along with capital expenditures. Net Income for January was \$34,959.00 compared to (\$256,256.00) at this time last year. Our current assets-to-liabilities ratio is 5. Mrs. James continued by reporting that Census Days were 455 compared to 670 this time last year. There were 1,935 ER visits, 183 surgeries, 36 deliveries, and 578 FTE's. That concluded the Financial Report.

Mr. JW Peloquin then gave a Facilities Report. He began with an update on the Sulphur Diagnostic Center Parking Lot. A \$4,000.00 change order to install two (2) catch basins has been completed. Striping remains pending and is expected to be completed within 30 days. Mr. Peloquin next provided an update on X-ray services at the Vinton Medical Clinic. The equipment has been installed, and the clinic is currently awaiting an on-site visit from LDH. Lastly, Mr. Peloquin provided updates on the ICU air handler and chiller. The air handler was installed last month without issue. The chiller has been installed, the pumps have been repaired, and the equipment is ready to be brought online. That concluded the Facilities Report.

Mr. Lance Duhon presented the Patient Care Report. He began with a Patient Experience update for the Inpatient Units. We achieved a Top Box score of 81.48% with improvements in the following areas: Response of Hospital Staff, Hospital Environment, and Discharge Information. That concluded the Patient Care Report.

Mrs. Thea Tran presented the High Reliability Excellence: Elevating Patient Safety & Quality/Compliance Report. She presented the 2025 QAPI Plan Evaluation and the 2026 QAPI Goals & Priorities, which are: (1) Improve Patient Care Experience, (2) Opioid Stewardship: Reducing Opioid-Related Adverse Events, (3) Improving Maternal Health Outcomes, (4) Optimize ED Throughput. Mr. Cecil Sanner motioned, seconded by Mr. Ellis Hassien, to approve the 2025 QAPI Plan Evaluation and the 2026 QAPI Goals & Priorities as presented. The motion passed unanimously by voice vote. That concluded the High Reliability Excellence: Improving Patient Safety & Quality/Compliance Report.

Mr. Matthew Welsh gave a Marketing/Foundation Report. He provided a presentation on the current social media campaign promoting the organization's clinics and service lines. He reviewed the overall campaign strategy, noting that it is centered on a carousel advertisement approach designed to highlight multiple services and drive engagement. That concluded the Marketing/Foundation/Community Impact Report.

Mrs. Christi Kingsley presented the Human Resources Report. She shared 2025 healthcare turnover statistics from the LHA winter Symposium, noting the national average first-year employee turnover rate was 30%, compared to WCCH's rate of 26%. Several initiatives have been implemented to enhance the new-hire experience, including a check-in two (2) weeks after the start date, a follow-up Google survey at four months, and an additional survey at the one-year anniversary. Additionally, a quarterly recognition program will honor a "Rookie" employee within their first year of employment. That concluded the Human Resources Report.

Mr. Mike Klenke delivered an IT Systems Overview presentation, outlining the organization's core software applications and platforms, including Altera, Optum, Paragon,

Denali, Azure, OneContent, Follow My Health, and Carepath. The presentation included a side-by-side comparison of the systems, along with an analysis of their respective functionalities and associated financial impacts. That concluded the IT Report.

Mr. Bobby LeTard motioned to approve and accept the Medical Staff appointments, re-appointments, resignations, privileges, FPPE, and officers as submitted by the Medical Executive Committee. Mr. Mark McMurry seconded the motion. The motion passed unanimously by voice vote.

Capital Requests were submitted as follows:

1. Replacement of Defibrillators (2): \$39,381.82
There was a motion by Mr. Mark McMurry, seconded by Mr. Ellis Hassien, to amend the budget for \$2,246.82 and to approve the purchase/replacement of 2 Defibrillators for \$39,381.82. The motion passed unanimously by voice vote.

Mr. Bobby LeTard made a motion at 1:06 p.m., seconded by Mr. Mark McMurry, to enter into Executive Session for the purposes of strategic planning and marketing pursuant to Louisiana Revised Statute 46:1073, and for personnel matters and prospective litigation pursuant to Louisiana Revised Statutes 42:6 and 42:6.1. The motion passed unanimously by voice vote.

Mr. Ellis Hassien motioned at 1:54 p.m. to return to Open Session. Mr. Cecil Sanner seconded the motion. The motion passed unanimously by voice vote. The Chair announced that no action was taken during Executive Session.

With no further business to come before the board, Mr. Bobby LeTard motioned to adjourn the meeting, seconded by Mr. Ellis Hassien. The motion passed unanimously by voice vote. The meeting was adjourned at 1:54 p.m.

Chairman of the Board

Secretary of the Board